

	Item	Notes/Comments	Not a Strength	Okay	Well Done
First Impressions	The signage makes the congregation easy to find				
	I was greeted as soon as I came into the building (or even before I entered)				
	The greeters were attentive and friendly				
	Children and Youth were warmly greeted				
	I was directed to the sanctuary, restroom, child care area, etc.				
	I was greeted by the minister before the service				
	During my initial time in the building, I was greeted by other members of the congregation.				
	Almost all of the members were wearing name tags.				
Name tags were easy to read from a distance.					

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	Item	Notes/Comments	Not a Strength	Okay	Well Done
Physical Appearance	The outdoor areas were well-tended and tidy, as if they were "expecting company."				
	The indoor areas were clean and neat, as if they were "expecting company."				
	All public areas were free of clutter.				
	Restrooms were well-marked, clean, fresh-smelling and adequately stocked with supplies.				
	Pictures and other items on the walls told a story about the congregation				
	Item	Notes/Comments	Not a Strength	Okay	Well Done
Worship Service	Ushers were available, welcoming, and helpful				
	The Order of Service was pleasing to read and ably assisted in following the service				
	Hymnals were readily available - no less than one hymnal per two people				

	Item	Notes/Comments	Not a Strength	Okay	Well Done
Worship Service	Space was available in the back for late-comers.				
	Seating was comfortable for all body types, with plenty of leg room.				
	People sitting around me greeted me warmly.				
	Opening words from the pulpit included a welcome to visitors.				
	All uses of acronyms and "inside information", written or spoken in the service, were explained.				
	Clear directions about when to stand and sit were given verbally and in Order of Service.				
	"Joys and Concerns" was a meaningful part of worship, not just in-group sharing.				
	First time visitors were encouraged to let the offering basket pass.				
	At the conclusion of the service, visitors were invited from the pulpit to social hour.				

	Item	Notes/Comments	Not a Strength	Okay	Well Done
After Service Fellowship/Social Hour	Those sitting next to me invited me to social hour.				
	Social Hour was family-friendly, with drinks and snacks for all ages.				
	Quieter and/or designated spaces were available for visitors.				
	The minister was visible and available during the Social Hour.				
	Lay leaders made a special point of introducing themselves and welcoming me.				
	Members greeted me warmly and engaged me in conversation.				
	Members are socializing rather than conducting church business.				
	A greeter or other members of the congregation said goodbye to me as I left.				

	Item	Notes/Comments	
Overall Impressions	Additional comments related to First Impressions		
	Additional comments related to Physical Appearance		
	Additional comments related to Worship Service		
	Additional comments related to After Service Fellowship/Social Hour		
	Final comments		